

## Coronavirus (COVID-19) Notice

### What we are doing to stop it spreading

The AMRC's first priority is to minimize the risk to our staff and through them, our very vulnerable client groups within migrant and refugee communities. We are especially concerned about our clients - the aged, those with disabilities, those needing specialist and intensive services and vulnerable women and their children.

Because Coronavirus is spread from person to person, we need to minimize face-to-face contact with our clients, other services and community supports. From now until further notice we will provide most of our services to you by phone using our multilingual staff. We think it is safer this way for our clients and for our staff. For urgent and emergency cases we will have staff available for face-to-face assessment if it is safe to do so, and/or will refer you to emergency services. Our home care specialist services will continue.

We have cancelled large gatherings, including our English classes, all our social and cultural events, but will resume organizing these once it is safe to do so.

***Naracoorte and Bordertown offices will be closed temporarily from Wednesday 15 April and settlement/community services will be delivered by a multilingual telephone service. Clients may visit the Mt Gambier MRC from Naracoorte if they need urgent face-to-face support.***

**Adelaide, Salisbury, Mt Gambier and Murray Bridge MRC as well as other regional specialist services will continue face-to-face, while all other settlement/community services will be delivered by a multilingual telephone service.**

**The multilingual telephone service will be available from Wednesday 15 April, 5 days a week, and our out-of-hours emergency helpline is available as usual.**

Please phone us if you need a face-to-face service requiring emergency financial advice or assistance, and for family support, caring for children, elderly parents and/or family members with a disability so we can ensure preparation to address your needs and to put in place social distancing procedures on your arrival.

The AMRC will continue to work with you, your families and communities and with our service partners to address your needs in dealing with the current situation.

The AMRC will continue to do everything possible to ensure you are safe and healthy and that your family and community have updated information, timely services and, within the government guidelines, social supports to keep you safe and healthy.

Eugenia Tsoulis OAM  
CEO