

# Community Care

## Changes to Home & Community Care (HACC)

### Information Sheet



The Commonwealth Aged Care Reforms brings many changes which begin to rollout from 1 July 2015. The Australian Government aims to help older people stay independent and in their homes and communities longer.

A core component of this reform agenda is the establishment of My Aged Care which is a national call centre and website. Prospective new clients and current clients whose needs change, will be required to register with My Aged Care to determine eligibility and be referred to appropriate services or the newly established Regional Assessment Team (RAS).

Another element to this reform agenda is the new Commonwealth Home Support Program (CHSP) which will replace the Home & Community Care (HACC) Program from 1 November 2015. This program will make it easier to access and receive aged care services and support in your own home. It will fund the delivery of services such as transport, social support, home modifications and domestic assistance.

#### Who is the CHSP for?

The new CHSP will be the entry level of Australia's aged care system for people aged 65 years and over (or 50 years and over for Aboriginal and Torres Strait Islander people) who need support to remain living independently at home. Carers of these clients will also benefit from services provided through CHSP.

#### Existing clients

If you already receive services from the City of Marion Community Care HACC program you will continue to receive the same level of support as you do now under the CHSP, unless your needs change.

#### How can new clients access CHSP?

From 1 July 2015 all new clients will need to go through My Aged Care for screening and assessment. Clients will be required to contact My Aged Care for an initial screening. You can contact My Aged Care on **1800 200 422** or visit [www.myagedcare.gov.au](http://www.myagedcare.gov.au).

#### CHSP fees

All services attract a fee which is put towards your subsidised service, those receiving a service will be asked to contribute to the cost of care, if they can afford to do so. No person will be denied access to services because of their inability to pay. Please discuss with Community Care if you are experiencing financial hardship.

#### What is the Regional Assessment Service (RAS)?

The RAS is a face-to-face standardised national assessment process conducted in your home for those seeking entry level support at home, provided under the CHSP. The RAS will refer you directly to the service provider of your choice.

#### What can City of Marion - Community Care do for you?

The City of Marion began providing support to people 65 and over and their carers in 1985 through the HACC program and will continue to support you through the CHSP. We will work with you to promote, provide support your independence, enabling you to live at home while maintaining your wellbeing and social connections.

To access the City of Marion - Community Care services, you must advise My Aged Care or RAS that City of Marion is your preferred provider for CHSP.

The staff in Community Care can talk to you further, provide you with printed information about the changes and My Aged Care and arrange a time to assist you through the process. Contact Community Care on **8375 6649** Monday to Friday between 8.30am to 5.00pm or via email [community.care@marion.sa.gov.au](mailto:community.care@marion.sa.gov.au).

For details on the services Community Care provide please visit [www.marion.sa.gov.au/community-care-services](http://www.marion.sa.gov.au/community-care-services).

#### City of Marion Community Care

T (08) 8375 6649  
F (08) 8375 6699  
E [community.care@marion.sa.gov.au](mailto:community.care@marion.sa.gov.au)  
PO Box 21 Oaklands Park SA 5046  
245 Sturt Road Sturt SA 5047  
[marion.sa.gov.au](http://marion.sa.gov.au)



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