New Residents' Kit

Your guide to living in the City of Marion

CITY OF MARION

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STAY CONNECTED

Find out what's happening in the community, get the latest news about Council projects and learn about services for residents and businesses.

CHECK OUR WEBSITE
Find full details of Council services and projects:
marion.sa.gov.au

MAKING MARION
Have your say during community consultations:
makingmarion.com.au

READ CITY LIMITS MAGAZINE
Delivered to households and business and online:
marion.sa.gov.au/city-limits

TUNE IN
Coast FM community radio:
88.7FM

SIGN UP TO E NEWSLETTERS
Council news and updates on libraries, services for business and environmental projects:
marion.sa.gov.au/email-newsletters

marion.sa.gov.au

Kaurna acknowledgement

We acknowledge the Kaurna people, the traditional custodians of this land and pay our respects to their elders past and present.

Front cover: Oaklands Wetland.

Marion – key locations

This map shows key facilities and landmarks in and around the City of Marion.

Council

1 City of Marion Administration Centre
245 Sturt Road, Sturt

2 City Services
935 Marion Road, Mitchell Park

Cultural

3 Cove Civic Centre
1 Ragamuffin Rive, Hallett Cove

4 Living Kaurna Cultural Centre
Warriparinga Drive, (Off Sturt Road), Bedford Park

5 Marion Cultural Centre
287 Diagonal Road, Oaklands Park

6 Marion Heritage Research Centre
245 Sturt Road, Sturt

Higher education

7 Flinders University at Tonsley
1284 South Road, Clovelly Park

7A Flinders University
Sturt Road, Bedford Park

8 TAFE SA Tonsley
1284 South Road, Clovelly Park

Horse racing

9 Morphettville Racecourse
79 Morphett Road, Morphettville

Hospital

10 Flinders Medical Centre
Flinders Drive, Bedford Park

Innovation and education

11 Tonsley Innovation District
6 MAB Eastern Promenade
Tonsley SA 5042

Libraries

3 Hallett Cove (Cove Civic Centre)
1 Ragamuffin Drive, Hallett Cove

5 Marion Cultural Centre
287 Diagonal Road, Oaklands Park

12 Park Holme
1 Duncan Avenue, Park Holme

Neighbourhood centres

13 Cooinda
245 Sturt Road, Sturt

14 Glandore
25 Naldera St, Glandore

15 Mitchell Park
1 Cumbria Court, Mitchell Park

16 Trott Park
34 Hessing Crescent, Trott Park

Police

17 Sturt Police Station
333 Sturt St, Bedford Park

Shopping centres

18 Castle Plaza
992 South Road, Edwardstown

19 Hallett Cove
246 Lonsdale Road, Hallett Cove

20 Westfield Marion
297 Diagonal Road, Oaklands Park

Swimming

21 Marion Outdoor Pool
Oaklands Road, cnr Hendrie St, Park Holme

22 SA Aquatic and Leisure Centre
443 Morphett Road, Oaklands Park

Wetlands

23 Oaklands Wetlands and Education Centre
Oaklands Road, Oaklands Park

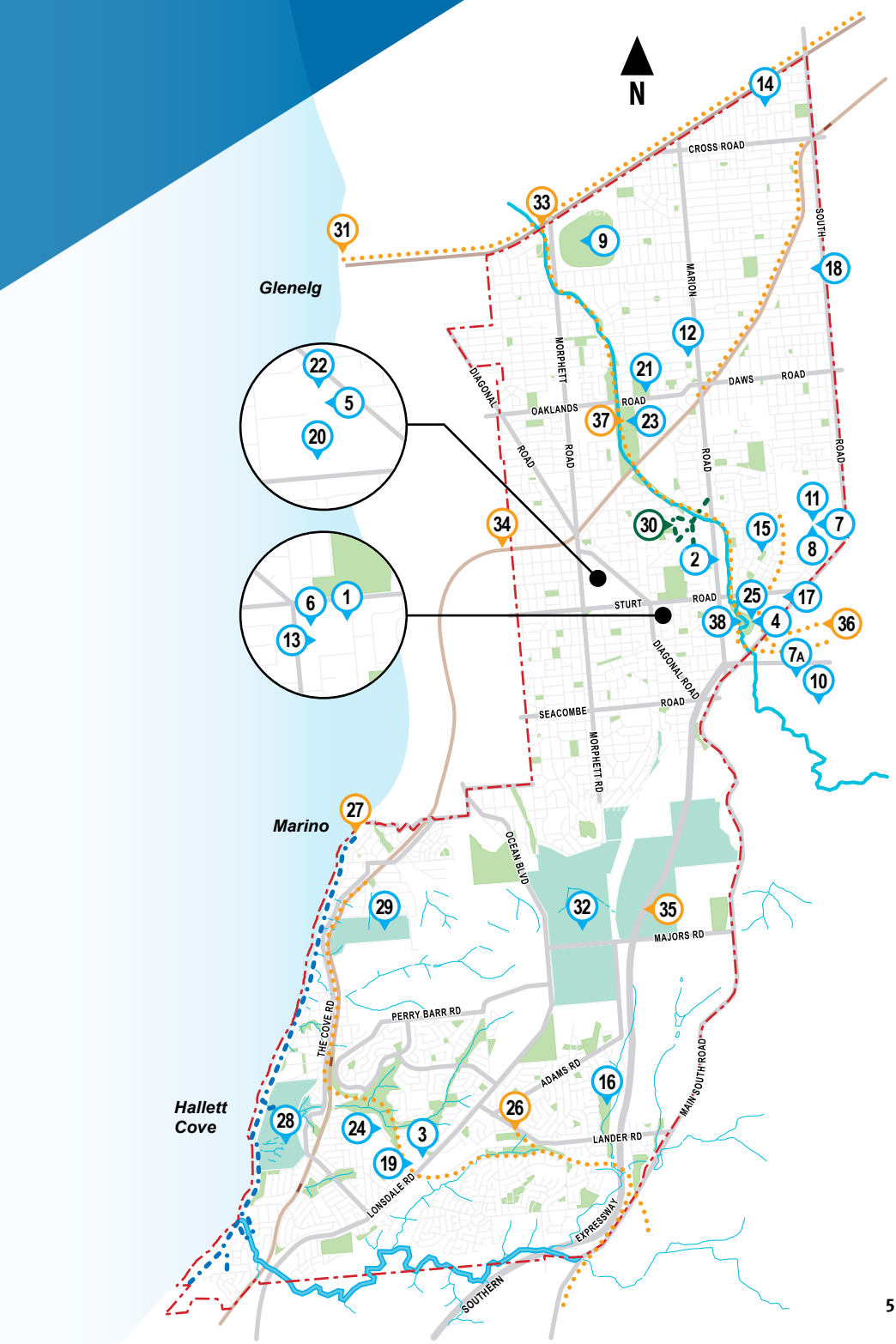
24 Glade Crescent
Glade Crescent, Hallett Cove

25 Warriparinga
Warriparinga Drive,
(Off Sturt Road), Bedford Park

Walking and cycling

26 Coast to Vines Rail Trail
27 Coastal Walking Trail
28 Hallett Cove Conservation Park
29 Marino Conservation Park
30 Marion Historic Village
31 Mike Turtur Bikeway
32 O'Halloran Hill Recreation Park
33 Sturt River Linear Park
34 Marino Rocks Greenway
35 Patrick Jonker Veloway
36 Flinders Link and Greenway
37 Oaklands Wetland and Education Centre
38 Warriparinga Wetlands

••• *Shared walking and cycling path*


N
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Marino
Hallett Cove
CROSS ROAD
SOUTH ROAD
MARION ROAD
MORPHETT ROAD
DIAGONAL ROAD
OAKLANDS ROAD
DAWS ROAD
STURT ROAD
DIAGONAL ROAD
SEACOMBE ROAD
MORPHETT RD
OCEAN BLVD
MAJORS RD
PERRY BARR RD
THE COVE RD
ADAMS RD
LANDER RD
MAIN SOUTH ROAD
LONSDALE RD
EXPRESSWAY
SOUTHERN
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Contacting the City of Marion

Contact Customer Service with any questions or requests for services.

Business hours
8.30am – 5pm, Monday to Friday (excluding public holidays)

Administration Centre
245 Sturt Rd, Sturt SA 5047
T 8375 6600

marion.sa.gov.au

Live chat: marion.sa.gov.au

Outside business hours, email council@marion.sa.gov.au

PO Box 21, Oaklands Park SA 5046

Emergency after hours:
T 8375 6666

Requesting a service

You can request services, including removing fallen tree branches, hard rubbish collections, and provide feedback 24/7 at: marion.sa.gov.au/online-services

Alternatively, call 8375 6600 during business hours.

Making payments

You can pay rates, invoices, parking or dog fines at ecouncil.marion.sa.gov.au/eservice or by calling 8375 6600.

City Services

935 Marion Road, Mitchell Park SA 5043

(This is an operational facility from which core services, including stormwater management, building and maintaining parks and playgrounds, and civil works are delivered).

Welcoming new arrivals and refugees

We provide a range of services to help people from around the world settle in Marion.

Our four neighbourhood centres run classes to support new arrivals, including spoken English, advice on living in Australia, and a homework club for children from diverse cultures.

Marion Libraries stock books and DVDs in a variety of languages.

For people who have difficulty understanding English, the Australian Government provides a Translation and Interpreting Service (TIS) which can be contacted on 131 450.

New arrivals are welcome.

Events Calendar

Find out what's going on and promote your group's event on the City of Marion website.

View events and submit content
marion.sa.gov.au/events-calendar

Marion - a brief history

The City of Marion covers an area of 55 km sq and has a population of about 94,000, which is expected to rise to 100,000 by 2031.

The original inhabitants of Marion, the Kaurna people, were supported by the Sturt River and surrounding bushland which provided food and shelter.

European settlers found the banks of this river inviting and in 1838, just two years after the colony was founded, the village of Marion was laid out by Colonel William Light's team.

By the 1930s, Marion's almond groves, market gardens and vineyards had earned it the title "the Garden of Adelaide".

Following World War Two, population growth, new houses and businesses transformed the rural landscape and Marion was proclaimed a city in 1953.

Marion Shopping Centre opened in 1968 and by the 1970s the suburbs of Hallett Cove, Sheidow Park and Trott Park were expanding in the south. The 1980s and 1990s saw further growth and a move to higher density housing.

Our modern city is now home to people from many cultures, with about 25 per cent of residents born overseas.

With landmarks including the Oaklands Wetland and Recreation Plaza, Warriparinga, the Tonsley Innovation District, Morphettville Racecourse and the SA Aquatic and Leisure Centre, Marion has become a drawcard for the region.

Warriparinga – one of the City of Marion's landmarks.

Marion Council

Council area and ward boundaries

Marion Council comprises a Mayor and 12 elected Councillors. The city is divided into six wards, each of which is represented by two Councillors.

Contacting your local Councillor

This section includes contact details of the Mayor and Councillors should you wish to speak to them about an issue in your neighbourhood that cannot be resolved by administration.

Alternatively, you may wish to speak to them about an idea for a project or service that would improve your community.

How Council works

The City of Marion is a local government area managed by the Council which comprises a Mayor and 12 Councillors who are elected to office.

The Council sets the overall direction for the development of the city and manages an annual budget of about $92 million. It decides how to allocate this budget to services and projects, including roads, footpaths, drainage, parks, libraries and neighbourhood centres.

Council's revenue is predominantly provided by rates, which are paid by property owners.

There are 68 councils in South Australia, and while they can largely decide which services to provide, some services, including planning, development and dog and cat management are mandatory.

The other tiers of government in Australia are Federal and State.

More information about local government is available at lga.sa.gov.au

Becoming a Councillor

The Mayor and Councillors are elected by the local community.

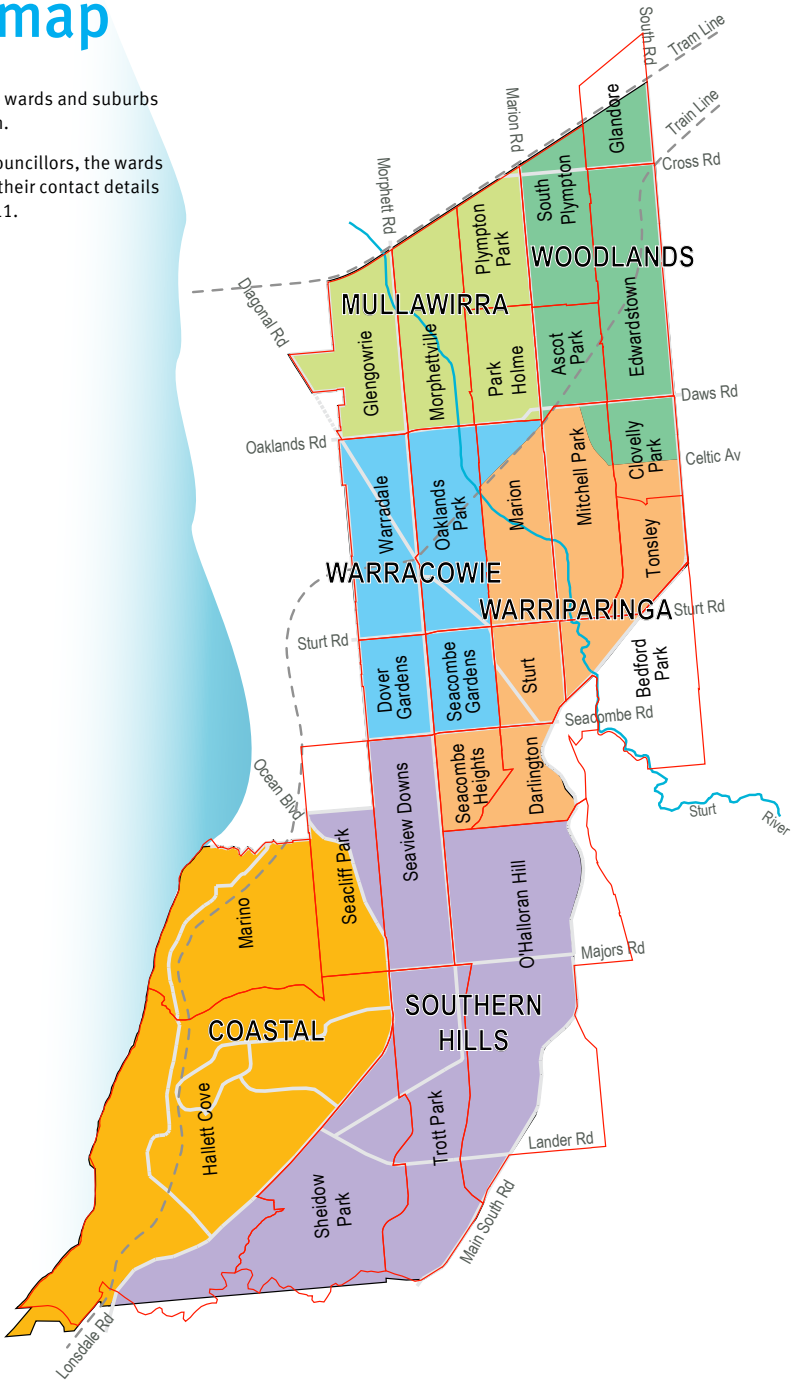
Local Government elections are held every four years and are next scheduled for 2022.

If you're interested in nominating for Council, keep a look out for information at marion.sa.gov.au

Ward map

This map shows the wards and suburbs in the City of Marion.

The names of the Councillors, the wards they represent and their contact details are on pages 10 to 11.



Your Council

Your rates

Rates paid by property owners enable us to deliver projects and provide services to the community.

Council decides the rate level following community consultation on the Annual Business Plan, which is usually undertaken in April each year.

Rates notices are posted to property owners and can be paid in full by 1 September each year. They can also be paid in quarterly instalments.

You can pay your rates in person at the Administration Centre, on Council's website, by post, phone, BPAY, Bank Direct Debit or at a Post Office. Details of payment options are included on rates notices.

Find out more about rates:
marion.sa.gov.au/rates

By-Laws

Council sets By-Laws that deal with issues specific to our area.

These range from preserving the natural environment, keeping children safe on playgrounds and protecting people from offensive advertising material.

Find out more about By-laws:
marion.sa.gov.au/council-by-laws

Council meetings

Marion Council meets at least once per month in the Chamber in the Administration Centre, 245 Sturt Rd, Sturt.

Meetings are held on Tuesdays from 6.30pm and are open to the public.

Find out more about Council meetings:
marion.sa.gov.au/general-council-meetings

Cove Civic Centre.

Waste collection and recycling

Disposing of waste and recycling

There should be three bins for disposing of household waste and recycling at your property. For questions about what can be placed in recycling visit whichbin.sa.gov.au

The three bins are:

- Waste (red lid)
- Recycling (yellow lid)
- Organics (green lid)

The waste bin is collected weekly and the recycling and organics bins fortnightly on alternate weeks.

Details of when your bins will be collected can be found at marion.sa.gov.au

Missed collections and damaged bins

Email: marion@cleanaway.com.au or

Call: Cleanaway on 1800 777 844

Stolen bins, bins for a newly built dwelling or to arrange the removal of bins from a property due for demolition

Email: council@marion.sa.gov.au or

Call: City of Marion on 8375 6600

Free hard waste collection

Each household can book two free hard rubbish collections of up to one cubic metre of material per financial year.

This can include white goods such as fridges and washing machines, electrical household appliances, furniture and bed frames.

It is illegal to put hard waste on the verge without booking a collection.

Book a collection online at:
marion.sa.gov.au/hard-rubbish

Recycling electrical waste

E-waste is any electrical or electronic item that used a power plug or battery to run. All e-waste items contain heavy metals and are banned from landfill. This includes entertainment equipment, home appliances, electronic devices and power tools.

For safe disposal you must either include the appliances in your hard rubbish booking (TVs and computers excluded) or take your e-waste to an ewaste drop off location near you for recycling. Electrical items contain many recyclable materials so there a number of free recycling options.

Nearby e-waste drop-off locations include:

- Adelaide Waste and Recycling Centre
  181 Morphett Road, North Plympton
- Harvey Norman
  (TVs, computers and printer cartridges)
  822-826 Marion Road, Marion
- Officeworks – various locations

For further details on items accepted at the e-waste drop-off points, visit marion.sa.gov.au/electronic-waste

Hazardous waste

Hazardous materials, including chemicals, insecticides, paints, varnishes and solvents must not be placed in any of the waste bins or left outside your property.

Take hazardous household waste to:

Adelaide Waste and Recycling Centre
181 Morphett Road
North Plympton
Mon-Fri 7am-4pm
Sat 8am-3pm
Sun 10am-3pm

To find out more about waste and recycling go to: marion.sa.gov.au/hazardous-household-waste

Planning and development

SA's new planning system

The State Government's new planning system requires all development applications, whether for a verandah, shed, new house or office building, to be lodged via the PlanSA website.

The code has changed the limits on the types of developments that can be made in certain areas.

The system provides an online e-Planning platform to enable people to:

- Review development rules and search property zoning
- Submit and track development applications online
- Find an accredited professional to assess an application
- Track major projects and developments across the State.

More information: plan.sa.gov.au
T 1800 752 664
E PlanSA@sa.gov.au

Council's role

- Council staff will continue to assess most development applications. Some may be assessed by private certifiers or the Marion Council Assessment Panel (independent experts appointed by Council)
- Restricted or major developments will be assessed by the State Government
- Council's role in assessing building applications, undertaking inspections and compliance will continue.

Caring for our community

Supporting people in need

We provide a range of services to support frail older residents and carers to live independently at home and remain active in the community.

Positive Ageing & Inclusion services include:

- Door-to-door Community Bus and other transport options
- Social support for individuals (taking people to medical appointments, shops and social events)
- Social groups at centres and lifelong learning programs
- Domestic assistance (house cleaning)
- Home maintenance (minor repairs, fitting safety and security devices, gardening)

Access to services are assessed through My Aged Care who can be contacted on myagedcare.gov.au

T 1800 200 422

If you would like help understanding the assessment process, call the Positive Ageing & Inclusion team on 8375 6649.

The program is jointly funded by the Commonwealth Government.

Find out more about support services:
marion.sa.gov.au/positive-ageing

Library @ Home

We deliver items directly to the door of people who can't visit a library due to a disability, illness, or caring commitments.

Find out more about libraries and browse the online catalogue:

marion.sa.gov.au/libraries

City of Marion Libraries

@cityofmarionlibraries

The Community Bus takes people door-to-door.

The Library @ Home service delivers to the door.

Immunisation

We provide a number of free immunisation services to help protect the community from certain diseases.

These include school-based immunisations and:

- Babies and children up to the age of 7
- Catch-up clinics for school children and people up to the age of 19

These are held at:

- Marion Cultural Centre, 287 Diagonal Road, Oaklands Park, on the first Thursday of each month.*
- Cove Civic Centre, 1 Ragamuffin Drive, Hallett Cove on the third Thursday of each month.*

**No appointment necessary.*

New arrivals

If you are a refugee or recently arrived to Australia, you can receive free immunisations at regular clinics.

Clinics for new arrivals are held at Mitchell Park Neighbourhood Centre, 1 Cumbria Court Mitchell Park, on the last Monday of each month.

Book by emailing Pop Up Medics at admin@popupmedics.com.au or calling 1300 858 047.

We can also arrange an interpreter.

Find out more about immunisation

marion.sa.gov.au/public-health-and-safety

Citizenship ceremonies

Council hosts citizenship ceremonies on behalf of the Department of Immigration and Citizenship.

Find out more about applying for Australian citizenship at
citizenship.gov.au

Food safety

Report health and safety concerns by calling 8375 6600.

Businesses and community groups can find information on preparation, training and permits at

marion.sa.gov.au/public-health-and-safety

Removing graffiti

If you see graffiti in progress, please call Police on 131 444.

We provide free graffiti removal products, including paint and wipes, so that people can remove graffiti from private properties and businesses.

If you notice graffiti on Council property, call Customer Service on 8375 6600.

If graffiti has been sprayed on a utilities property, including SA Power Networks, Telstra or Adelaide Metro, please report it to the relevant organisation.

For more information about graffiti
marion.sa.gov.au/graffiti
T 8375 6600

Dogs

All dogs three months or older must be registered with the City of Marion within 14 days of ownership.

It is important to register your dog each year so if it becomes lost, we can contact you to reunite you with your pet.

If you have moved to the City of Marion from another council area you are required to transfer your registration within 14 days.

Dogs must be re-registered by 31 August each year.

To register your dog visit:
dogsandcatsonline.com.au
T Customer Service 8375 6600

Cats

Cats must be de-sexed and microchipped.

To reduce the likelihood of cats causing a nuisance or harming native wildlife, we encourage owners to keep them indoors at night.

Find out more about looking after your cat:
marion.sa.gov.au/cats
T Customer Service 8375 6600

Neighbourhood centres and libraries

Neighbourhood centres

Our four neighbourhood centres provide a welcoming environment for people of all ages and abilities to learn, socialise, connect and have fun.

The centres host more than 6500 activities each year, including dance, tai chi and cooking to computing, art, and accredited adult learning classes.

The centres are:

Cooinda Neighbourhood Centre
245 Sturt Road, Sturt
T 8375 6703

Glandore Community Centre
25 Naldera Street, Glandore
T 7420 6400

Mitchell Park Neighbourhood Centre
1 Cumbria Court, Mitchell Park
T 8375 6804

Trott Park Neighbourhood Centre
34 Hessing Crescent, Trott Park
T 8387 2074

Find out more about neighbourhood centres:
marion.sa.gov.au/neighbourhood-centres

Libraries

Membership of Marion Libraries is free. As a member, you can drop in to one of our three branches and borrow from thousands of books, magazines, DVDs, and toys. There's activities and events for kids and adults and free wi-fi and computer access.

You can browse and order items from the online catalogue, access e-books and a wide range of free training packages.

The libraries are:

Cove Civic Centre
1 Ragamuffin Drive
Hallett Cove
T 8375 6755

Marion Cultural Centre
287 Diagonal Rd
Oaklands Park
T 8375 6785

Park Holme Library
1 Duncan Avenue
Park Holme
T 8375 6745

Library @ Home

We deliver items directly to the door of people who can't visit a library due to a disability, illness, or caring commitments.

Find out more about libraries and browse the online catalogue:
marion.sa.gov.au/libraries

City of Marion Libraries

@cityofmarionlibraries

Sport and recreation

Parks and playgrounds

We maintain more than 100 parks of varying sizes, many of which contain quality playgrounds.

If you would like to hold an event such as a wedding or birthday party on one of Council's reserves a Special Event Permit may be required for which there is a fee.

Find your local park:
marion.sa.gov.au/parks-and-playgrounds

Sport and recreation

You have a wide range of great facilities on your doorstep, including an outdoor pool, clubs for football, cricket, soccer, tennis, netball and basketball, walking and cycling trails, neighbourhood centres, a skate park and an international-standard aquatic centre managed by the YMCA.

Marion Outdoor Pool includes two slides, learner and toddler pools, and a kiosk.

Edwardstown Oval is home to many sports.

Major sports and recreation facilities include:

- Cove Sports and Community Club
- Glenthorne National Park – Ityamaiitpinna Yarta
- Edwardstown Soldiers' Memorial Recreation Ground
- Marion Leisure and Fitness Centre
- Marion Outdoor Pool
- Marion Sports and Community Club
- Mitchell Park Sports and Community Centre
- Oaklands Wetland and Recreation Plaza
- SA Aquatic and Leisure Centre

Search for a club near you:
goodsports.com.au/find-a-club
or sacommunity.org

Walking and cycling

Our walking and cycling trails will take you through an historic village, along a spectacular coastline, through a conservation park, beautiful wetlands or connect you to the centre of Adelaide.

View maps, details and videos:
marion.sa.gov.au/cycling-and-walking

Community groups

Marion is home to many groups that contribute to the community by supporting charities, running events, protecting the environment and providing social support.

Search for a club near you
sacommunity.org

Volunteering

Volunteers help provide important services, including the community bus, libraries, neighbourhood centres, social support services, graffiti removal,Justice of the Peace, events and a variety of opportunities matched to applicants' skills and interests.

There are also many organisations within our community who welcome volunteers we can connect you with.

Find out more about volunteering
marion.sa.gov.au/volunteering

Volunteer development officer
T 8375 6636

Frequently asked questions

How do I become an Australian Citizen?

Applications should be made through the Department of Home Affairs

Further information and application forms are available at www.homeaffairs.gov.au or Department of Home Affairs. Email: Adelaide.citizenship@homeaffairs.gov.au or call 131 880.

The City of Marion hosts regular ceremonies to welcome new citizens.

How do I enrol to vote?

You must be an Australian citizen or eligible British subject to vote in Federal, State or local government elections.

For more information, visit the Australian Electoral Commission website
aec.gov.au or call 13 23 26.

Where can I find information about local schools and childcare centres?

To find out about schools in the City of Marion, call the Department of Education and Child Development on 8226 1000. You can find local schools online by selecting 'City of Marion' in the search bar of the website sacommunity.org

How can I get a document witnessed?

A Justice of the Peace (JP) can witness and sign documents, including statutory declarations, passport applications and affidavits. JP services are free and available at the Administration Centre, the Cove Civic Centre and Park Holme Library at various times.

Find out about more about JP services
marion.sa.gov.au/justice-of-the-peace

Notes:

CITY OF MARION

New resident checklist:

Make sure you:

- ○ Check your waste collection schedule
- ○ Connect utilities in your name
- ○ Register on the Electoral Roll
- ○ Register your dog
- ○ Know when your rates are due
- ○ ‘Like’ the City of Marion on Facebook to stay in touch

City of Marion
245 Sturt Rd
Sturt SA 5047

Tel (08) 8375 6600
Fax (08) 8375 6699
Email council@marion.sa.gov.au

marion.sa.gov.au