

We are excited to bring back shows to the MCC.

The health and safety of our guests and staff is our biggest priority, so we have made some changes to the way we do things. As the situation changes, we'll update these steps as needed.

Remember for your health and safety:



Keep
1.5 meters
distance
from others



Wash your
hands often
for a least
20 seconds



Cover your
nose and
mouth when
you cough



Avoid
physical
contact, such
as handshakes



Do not attend
the centre
if you are
unwell



We are limiting
the number of
guests in our
theatre



Seat
separation will
be in place in
the theatre



Contactless
payments are
preferred



287 Diagonal Road
Oaklands Park SA
8375 6855



mcc@marion.sa.gov.au
marionculturalcentre.com.au



We also ask for your support in keeping our theatre clean and safe, and encourage all our guests to:

- Follow social distancing requirements throughout the centre, this includes any movement through the foyer area and in our theatre.
- Always practice good hygiene and wash hands frequently.
- Refrain from attending the theatre if feeling unwell to ensure a safe and comfortable experience for everyone.
- Cover coughs/sneezes, dispose of tissues and make use of the available hand sanitiser
- We encourage patrons to download the COVIDSafe app.

Visit the SA Health website for the most up to date health advice for South Australia - <https://www.covid-19.sa.gov.au/>

CHANGES TO PROTOCOLS

At the City of Marion, we are taking the following steps to ensure the safety of our Marion Cultural Centre patrons and employees.

- **Cleaning and Hand Hygiene:** We take standards for hygiene and cleanliness very seriously and ensure proper and frequent hand washing is undertaken to help combat the spread of viruses. We use cleaning and disinfecting protocols to clean the theatre after guests depart and before the next guests are seated, including high-touch areas.
- **Distancing Requirements:** Ticket sales will be based on current social distancing requirements, which involves audience members sitting in spaced seating. The Domain Theatre currently has a maximum seating capacity of 65 persons.

CHANGES TO THEATRE EXPERIENCE

- **Tickets:** Social Distancing limits ticketing for the show, we ask that tickets are purchased via the online ticketing system to avoid disappointment. If you are coming into the Marion Cultural Centre to buy tickets from the Box Office please do so on a Wednesday between 9.30am - 4.30pm, note no cash sales. No box office sales on performance days, all tickets must be purchased prior to performance.
- **Hygiene:** Hand sanitiser will be provided at entry points.
- **Social Distancing:** Please show your e-tickets at the door via your phone/tablet, paper tickets will not be required as there is also a door list. Patrons will be asked to hand sanitise upon entry to the theatre, and sit at the specified seats to ensure social distancing requirements are adhered to.
- **Show Duration:** The shows will not include an interval. Upon conclusion patrons will be asked to stagger their departure to ensure social distancing requirements are met.
- **Food and Beverages:** Beverages can be purchased through the Cafe. Food not permitted in the theatre.

Event Notification: If we are alerted to a case of COVID-19, we immediately work with the relevant health authorities to obtain the facts and guidance on steps to take with both patrons and employees. We will undertake an additional cleaning and disinfecting of the common areas of the centre as well as the areas we know the guest or staff may have utilised.



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FREQUENTLY ASKED QUESTIONS:

Q: What are the social distancing measures being implemented?

A: The safety of our guests and staff is our biggest priority, we are therefore only selling tickets for 65 persons to our theatre, to ensure social distancing. During performances we will monitor our theatre seating to ensure guidelines are being adhered to. You will notice that we have reminders around the centre to ensure all guests and staff understand what social distancing rules they need to adhere to.

Q: I am not feeling well, but I have purchased a ticket. Can I get a refund?

A: The safety of our guests and staff is our biggest priority. We will only issue you with a refund if the performance is cancelled. Please contact staff on 8375 6855 or email mcc@marion.sa.gov.au.

Q: Will there be food and beverages available from the Centre?

A: The Cafe area will be open for consumption of food and beverages and you will need to be seated at tables within the cafe area. Beverages can be taken into the Theatre.

Q: How can I purchase tickets safely?

A: Pre-purchase tickets online or via the Box Office on Wednesdays between 9.30am – 4.30pm. We encourage all guests visiting the Marion Cultural Centre to pay via contactless transactions, no cash sales. No ticket sales on day of performance.

Q: How will you be cleaning and sanitising areas to help stop the spread of COVID-19?

A: In addition to our scheduled cleaning periods, we have increased the frequency of cleaning in our centre, this includes high touch-point surface areas. Guests are encouraged to dispose of their rubbish at the conclusion of the performance.

Q: Will our staff be COVID-19 trained?

A: Yes, we are working closely with our staff to ensure they are COVID-19 safety trained and will be encouraged to stay at home if they feel unwell to help stop the spread.

Q: What are the upcoming performances?

A: Some performances have changed this year, the full list of shows is available on our website.

Questions? Contact our team 8375 6855 or email mcc@marion.sa.gov.au



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