

## CONFIDENTIAL ITEM

### **Service Review - Corporate Information and Communication Technology - Report**

**Report Reference:** FAC190820F01

**Moved Councillor Clancy**

**Seconded Councillor Gard**

1. That pursuant to Section 90(2) and (3)(a) and (d) of the *Local Government Act 1999*, the Finance and Audit Committee orders that all persons present, with the exception of the following persons: Tony Lines, Ray Barnwell, Fiona Harvey, Steph Roberts, Annmarie Mabarrack, Jaimie Thwaites, Cass Gannon and Mel Nottle-Justice be excluded from the meeting as the Committee receives and considers information relating to the *Service Review – Corporate Information and Communication Technology – Report*, upon the basis that the Committee is satisfied that the requirement for the meeting to be conducted in a place open to the public has been outweighed by the need to keep consideration of the matter confidential given the information, relates to personnel matters and commercial information of a confidential nature.

**Carried Unanimously**

4.05pm the meeting went into confidence

The Acting General Manager Corporate Services and Acting Manager ICT provided an overview of the report. The Corporate Information and Communication Technology review was a cross council service review with the City of Charles Sturt and the City of Port Adelaide Enfield. The Chief Executive Officers of the three Councils are aligned in their thinking and are keen to pursue collaborative opportunities, process improvements and new initiatives to benefit our communities. The key findings from the report include establishing consistent ICT governance frameworks, implementing ICT strategy development and collaborative project delivery across all 3 councils and working towards aligning ICT platforms where appropriate. The Service Review was conducted outside of the department, namely by Erika Comrie (consultant) and the business Improvement Officer (City of Marion). The ICT Manager of Charles Sturt has also worked with the City of Marion to develop its IT Application Strategy (ITAS). The ICT review has identified many opportunities to improve ICT services as highlighted through the 37 recommendations identified in the report.

The Committee noted the report and made the following comments:

- Three Councils working together intrinsically will deliver savings
- From the Key Risks Issues and Mitigations table, would challenge that the items that are reported as mitigated and this should be monitored closely.
- In the past, Marion has invested less than the other two Councils
- Sharing an ICT resource, for example Cyber Security, across 3 Councils increases the affordability of the resource.
- Ensure resources are tracked to enable visibility of individual Council input.
- When looking at new systems be careful of heavily customised systems.

**Action:** a report be provided on the progress of the implementation of the recommendations

**Moved Councillor Gard**

**Seconded Ms Johnston**

That the Finance and Audit Committee:

1. Provides comment on the service review of Corporate ICT
2. Notes the recommendations identified
3. In accordance with Section 91(7) and (9) of the Local Government Act 1999 the Committee orders that this report, any attachment to this report and the minutes arising from this report having been

considered in confidence under Section 90(2) and (3)(a) and 90(2) and 3(d) of the Act except when required to effect or comply with Council's resolution(s) regarding this matter, be kept confidential and not available for public inspection for a period of 12 months from the date of this meeting. This confidentiality order will be reviewed at the General Council Meeting in August 2020.

**Carried Unanimously**

4.25pm the meeting came out of confidence